

**BOARD-PATTERN PRACTICE PAPER · CBSE CLASS 11****Business Services**

Business Studies · Chapter 4 · Matches current CBSE blueprint · Each question PYQ-sourced where indicated

DATE	TOTAL MARKS	DURATION	MARKING	TARGET
_____	<b>30</b>	<b>60 min</b>	<b>As per board</b>	<b>≥ 24/30</b>

**GENERAL INSTRUCTIONS**

1. All questions are compulsory.
2. Use Business Studies vocabulary precisely (intangibility, indemnity, insurable interest, primary/secondary functions).
3. Real Indian examples (RBI, SBI, RTGS, marine insurance) carry marks in conceptual questions.
4. Marks are indicated against each question.

**Section A — Very Short Answer (1 mark each)****4 MARKS · 8 MIN**

- Q1.** State any one feature that distinguishes a service from a good. [PYQ 2022 School Annual] **[1 mark]**
- Q2.** Name the two primary functions of a commercial bank. [PYQ 2023 CBSE SQP] **[1 mark]**
- Q3.** To which type of insurance does the principle of indemnity NOT apply? [PYQ 2022 CBSE SQP] **[1 mark]**
- Q4.** Expand RTGS. [PYQ 2021 School Annual] **[1 mark]**

**Section B — Short Answer I (3 marks each)****6 MARKS · 12 MIN**

- Q5.** Explain any three features of services. [PYQ 2022 School Annual] **[3 marks]**
- Q6.** Distinguish between a savings account and a current account on any three bases. [PYQ 2023 CBSE SQP] **[3 marks]**

**Section C — Short Answer II (4 marks each)****8 MARKS · 16 MIN**

- Q7.** Explain any four principles of insurance. [PYQ 2022 CBSE SQP] **[4 marks]**
- Q8.** What is e-banking? State any three of its benefits. [PYQ 2023 School Annual] **[4 marks]**

**Section D — Long Answer (6 marks each)****12 MARKS · 24 MIN**

- Q9.** Explain the primary and secondary functions of a commercial bank. [PYQ 2022 CBSE SQP] **[6 marks]**
- Q10.** Explain transport, warehousing and communication as business services, stating the hindrance each removes. [PYQ 2023 CBSE SQP] **[6 marks]**

**Marking scheme & model answers** — see companion Answer Key PDF · all PYQs traceable to actual CBSE papers ·  
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