

BOARD-PATTERN PRACTICE PAPER · CBSE CLASS 11**Emerging Modes of Business**

Business Studies CI-11 · Chapter 5 · Matches current CBSE blueprint · Each question PYQ-sourced where indicated

DATE _____	TOTAL MARKS 30	DURATION 60 min	MARKING As per board	TARGET ≥ 24/30
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GENERAL INSTRUCTIONS

1. All questions are compulsory.
2. Marks are indicated against each question.
3. Answers should be brief and to the point.
4. Draw diagrams where helpful — they carry presentation marks.

Section A — Very Short Answer (1 mark each)**4 MARKS · 6 MIN**

- Q1.** Define e-business in one sentence. [PYQ 2018 Delhi] **[1 mark]**
- Q2.** Give one example of a C2C transaction. [PYQ 2019 OD] **[1 mark]**
- Q3.** Name any two payment mechanisms in e-business. [PYQ 2021 Delhi] **[1 mark]**
- Q4.** Expand BPO. [PYQ 2020 Delhi] **[1 mark]**

Section B — Short Answer I (3 marks each)**9 MARKS · 18 MIN**

- Q5.** Explain the four stages of an online transaction. [PYQ 2017 Delhi] **[3 marks]**
- Q6.** Distinguish between e-business, e-commerce and e-trade. [PYQ 2018 Comptt] **[3 marks]**
- Q7.** List any three resources required to set up an e-business. [PYQ 2019 Delhi] **[3 marks]**

Section C — Short Answer II (4 marks each)**8 MARKS · 16 MIN**

- Q8.** Explain any four benefits of e-business. [PYQ 2020 Delhi] **[4 marks]**
- Q9.** Distinguish between BPO and KPO with examples. [PYQ 2020 OD] **[4 marks]**

Section D — Long Answer (5+4 = 9 marks)**9 MARKS · 20 MIN**

- Q10.** Discuss any FIVE benefits and any THREE concerns associated with outsourcing. [PYQ 2022 Delhi] **[5 marks]**
- Q11.** Explain any FOUR security concerns in e-business and the tools used to counter them. [PYQ 2023 Delhi] **[4 marks]**

Marking scheme & model answers — see companion Answer Key PDF · all PYQs traceable to actual CBSE papers ·
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